

## Surgery Development

We are pleased to announce that building work on our surgery development will commence on Monday 10th December 2018. Plans of the new development are on display in the waiting areas at both Burbage and Wolvey Surgeries. The project will take an estimated 47 weeks to complete.

**Patients should be aware that from 10th December 2018 there will be no car parking on site until the development is complete.**

Although we anticipate some disruption to our services during the works, we will aim to keep this to a minimum. During this period, we would respectfully ask patients to observe Health and Safety notices displayed when visiting the premises and adhere to signposting.

Please see drawings of how the completed development will look



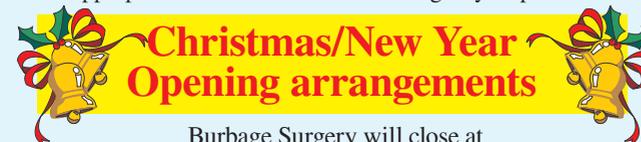
## Staffing changes

Dr Adela Szrok will return from maternity leave in January 2019 to continue with her training at Burbage Surgery. Sue Holden left the practice in September 2018. Sue worked at the practice for many years, initially as a receptionist and then later as a member of our administration team. We wish Sue all the best for the future.

## Appointment System

Patients are able to book a routine appointment in advance and we ask that you do this on line or contact the surgery after 11am to make a routine appointment. If you feel you are unable to wait until the next available appointment you may submit a same day request. All requests for same day appointments should be made by telephone as early as possible after 8.00 am. Calls will be dealt with initially by one of our Nurse Practitioners or GPs. If after speaking to you, it is necessary for you to be seen by a health care professional, we will make arrangements for you to be seen at a mutually convenient time.

Patients should be aware that the morning telephone list may be closed early due to high patient demand. Patients are therefore advised to contact the surgery as early as possible. If the telephone list has been closed when you call, you may be asked to call back the following day or attend a local walk-in centre if you are unable to wait. A list of alternative urgent care services including local walk-in centres is available from reception and on this website. Information is also available on the appropriate use of Accident and Emergency Departments.



Burbage Surgery will close at 4.00 pm on Christmas Eve and New Year's Eve and will be closed on Christmas Day, Boxing Day and New Year's Day.

Wolvey Surgery will open 8.30 am to 12.30 am on both Christmas Eve and New Year's Eve and will also be closed on Christmas Day, Boxing Day and New Year's Day.

**We would like to take this opportunity to wish all of our patients a Very Merry Christmas and a Happy New Year!**



## Flu

We have now finished our open access flu clinics but will be running mid-week flu clinics until the end of January 2019. Although we have seen an increased uptake for flu vaccination this year, we still have a supply of flu vaccine available to patients at risk or aged over 65 years. At risk groups include the elderly, pregnant women and patients who are under 65 and suffering from asthma, diabetes and coronary heart disease. Children aged between 2 and 3 years old are also eligible for flu vaccination (normally given by nasal spray). If you or your child require a flu vaccination, please contact reception and ask to make an appointment in a flu clinic with our Practice Nurse. If you require vaccination but are unable to get into the surgery, please inform the Receptionist who will arrange for our nurse to visit you at home. Should you have any queries about influenza vaccination, our Practice Nurse will be pleased to discuss your concerns. May we remind patients that those who are not at risk are not eligible for vaccination on the NHS but may obtain vaccination privately at local pharmacies.